

My friend typed this for me because I can't write well in English. Luckily I called just few minutes before 10 PM yesterday via Sorenson Video Relay Service - almost is closed. I could explain better in sign language via Video Relay Service. The doctor advised me to rush my son to the emergency room even if I never knew was very serious one until I brought him to the emergency room 20 minutes later after our phone conversation via video relay service. They put iv on my son immediately for several hours until around 2 am because the infection has worsen. Next day I brought him there again to get iv and the doctor informed was very nick of time yesterday and believed that should be okay. Tomorrow I will bring my son there again. I feel 24 hours video relay service is very important for Deaf people because Deaf people can't write well in English so something could happen seriously or would get misleading information. In the past there were some Deafies on arrival of death because Most Deafies found it difficulty explaining via 911 (text typewriter). However, I would never thought if I would need to call 911 because I assumed was not serious one until after I called Sorenson Video Relay Service. Please take serious consideration to keep 24 hours Video Relay Service.